OUR Mission ...

THE MISSION OF ABILITY BUILDING CENTER IS TO IMPROVE THE QUALITY OF LIFE IN SOUTHEASTERN MINNESOTA BY PROVIDING REHABILITATION AND EMPLOYMENT SERVICES FOR PERSONS WITH DISABILITIES AND OTHER SPECIAL NEEDS.

ANNUAL REPORT 2008
It is always a challenge to reflect over the past year’s challenges and successes and then try and summarize the highlights for an annual report that your audience might be interested in. This past year certainly did present several challenges. However, there were also a number of positive accomplishments and highlights to support the notion that 2008 was a “very good” year for Ability Building Center.

The year started out with gasoline prices on a steep and steady climb. We felt that we were being fairly aggressive with our budget estimates of gas prices rising to $2.50 per gallon by year’s end. We became very concerned when those prices reached the $2.50 per gallon mark by the end of May. With a fleet of 28 vehicles we were projecting our transportation budget to exceed $500,000. Our transportation team put their heads together and put together some great cost saving solutions that resulted in nearly $5,000 in cost savings per month. By the time gas prices began leveling off and falling by the end of September, we were on track to be under our 2008 projected transportation expense budget.

One of the real highlights of the year has been our supported employment and competitive job development outcomes. Our competitive and individual site placements were up over 69% in 2008, compared to 2007. Twenty-nine new enclaves were developed over the past year resulting in 1,897 more hours of community-based employment per month. A couple of the highlights were the new messenger service at Rochester Community and Technical College and the Dan Abrahams Healthy Living Center (Mayo Clinic) enclave.

Our digital imaging work also got on track this year. Along with doing several contracted jobs for local employers, ABC was also awarded “preferred status” by the State of Minnesota to do digital imaging of state documents.

Despite the significant slowing of the economy over the last quarter of 2008, our work remained strong through the end of the year, providing many individuals with disabilities the opportunity to earn a wage and learn new work skills.

Along with the strong financial year that we experienced during 2008, we also had many successful outcomes in our services and programs. The success of our programs continues to be the result of the great leadership of our Board of Directors, the hard work of our dedicated staff in Rochester and Houston County, and the ongoing support and commitment from our many community stakeholders and donors. To all of you, we say Thank You for another successful year at ABC!

Sincerely,

Steve Kann
Board President

Steve Hill
Executive Director
DEVELOPMENT

Highlights ...

- A Rochester City Block grant of $17,797 offset costs associated with the cleaning of air ducts and vents at the Rochester main plant providing fresher and cleaner air.

- IBM and the United Way of Olmsted working through Teaming for Technology provided ten new computer work stations to help upgrade the Paperless Office Solutions department. IBM, through their On Demand program with the help from present and past IBM employees, also provided four much needed laptop computers for Paperless Office Solutions (POS).

- IBM provided an operating software with value in excess of $40,000 for the People Achieving Change Through Technology (PACTT) program through their accessibility Works grant. This software increases web accessibility and usability opportunities for people with disabilities by employing newly-developed web applications.

- The Minnesota Star program provided grants and equipment in the amount of $11,116.84 to procure and maintain assistive technology for the PACTT program, and to cover expenses of making PACTT one of three state wide regional resource centers for assistive technology.

- The annual ABC golf tournament and auction again raised over $50,000 in revenue from sponsors, donations, and auction items.

- Memorial gifts in excess of $5,000 were received in the names of friends and loved ones.

- Additional contributions to ABC of over $227,000 were received to use in our programs to help improve the quality of life in SE Minnesota for people with disabilities and other special needs.

2008 FINANCIAL STATEMENT
(unaudited revenue)

<table>
<thead>
<tr>
<th>Revenue:</th>
<th>Value</th>
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</thead>
<tbody>
<tr>
<td>Trade Sales &amp; Community Contracts:</td>
<td>$3,600,608</td>
</tr>
<tr>
<td>Program Service Fees:</td>
<td>$7,284,822</td>
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<tr>
<td>Contributions:</td>
<td>$319,444</td>
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<tr>
<td>United Way Allocations:</td>
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<tr>
<td>Other Income:</td>
<td>$40,529</td>
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<td>Investment Income:</td>
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<td><strong>Total Revenue:</strong></td>
<td><strong>$11,268,908</strong></td>
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<table>
<thead>
<tr>
<th>Program Services Expenses:</th>
<th>Value</th>
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<tr>
<td>Vocational Development:</td>
<td>$269,655</td>
</tr>
<tr>
<td>Center Based Employment:</td>
<td>$3,442,842</td>
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<tr>
<td>Ability Enterprises:</td>
<td>$2,219,422</td>
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<td>Abilities Unlimited:</td>
<td>$459,807</td>
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<td>ABC Works:</td>
<td>$1,978,816</td>
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<tr>
<td>Community Based Employment:</td>
<td>$1,512,561</td>
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<td><strong>Total Program Services:</strong></td>
<td><strong>$9,883,103</strong></td>
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<th>Supporting Services:</th>
<th>Value</th>
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<tr>
<td>Management and General:</td>
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<tr>
<td>Development:</td>
<td>$234,945</td>
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<tr>
<td><strong>Total Supporting Services:</strong></td>
<td><strong>$1,102,518</strong></td>
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</table>

<table>
<thead>
<tr>
<th>Total Expenses:</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$10,985,621</td>
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</tbody>
</table>
Program growth and stakeholder satisfaction all describe the 2008 year in programming. As Ability Building Center is always striving to improve service delivery for those participating in our services, we continue to enhance existing programs and seek to identify services that would be of benefit to persons in the community which may be considered “under-served”.

In 2008, stakeholders, who may include the persons being served, their guardian, their case manager, and referral sources, indicated a high level of satisfaction with the services received from Ability Building Center. Across program areas, Ability Building Center enjoys a 94% stakeholder satisfaction rating. This may be considered indicative of the efforts of staff to ensure programming is individualized and reflects the goals of the person being served, as well as their team.

Ability Building Center served 878 people, just above the 874 served during 2007. The largest numbers of people served continue to be in Day Training and Habilitation (Ability Enterprises & ABC Works), as well as our Supported Employment programs. The demographics of the people we served remained relatively unchanged from prior years, as persons with developmental disabilities and mental health concerns made up a significant portion of those served in 2008.

The variety and accessibility to programs and services Ability Building Center offers is frequently mentioned by stakeholders as a primary draw to Ability Building Center’s programs. Further, stakeholders often describe the ease in which they are able to transfer between programs and services as their needs, interests and abilities change. Integration, skills improvement, programming...
designed for each individual, and opportunity all describe ABC services and what stakeholders have come to expect.

In June of this year, Ability Enterprises created the Skills Enhancement Area, which is a mock-up of an office/hotel room where clients can work on community employment skills such as collating laundry and custodial duties, so that they are more prepared for community opportunities. The purpose is to develop additional work skills which they may not currently possess, giving them greater opportunities for community employment. This has been well-received and has led to Ability Enterprises developing more skills training that meet current and future employment needs.

Abilities Unlimited has continued to reach out to other communities with it’s Independent Living Services (ILS) program. The program has experienced growth particularly in the Rice County area where the staff have begun to establish an impressive record of service providing individualized supports to persons with brain injuries.

The continued success of ABC’s programs relies not only on the dedicated staff, but those who volunteer their talents to support our mission, as well as our many partners throughout the community. We thank those people and expect 2009 to be another very successful year for Ability Building Center.
People Achieving Change Through Technology (PACTT), Ability Building Center’s assistive technology program began its operation as an ABC program in 1996, providing assistive technology assessment, equipment loans, and information.

Today, PACTT has continued to develop its reputation as the regional assistive technology center. PACTT is dedicated to making the benefits of technology more accessible to children and adults with disabilities. Using a team approach, involving parents and professionals, PACTT can provide numerous services, as well as information and resources to help secure appropriate technology. The program has helped several individuals to achieve independence in work, home and in the classroom.

The program has grown significantly, and beginning in the spring of 2008, the Parents Advocacy Group was developed in response to many concerns parents expressed about access to technology for their children with disabilities. The purpose of this group is to educate families of persons who utilize, or could realize the benefits from the use of assistive technology, to advocate and secure the resources necessary to implement assistive technology.

Beginning in March 2009, with the assistance of a grant from the Minnesota Department of Education, and in partnership with the Rochester Public Schools, PACTT will be offering a series of informational classes to enhance understanding the Individual Education Plan process. Further, it will address how assistive technology can help in transitioning students from the school setting to the world of employment.

Through education, advocacy, information and referral, PACTT enables people with disabilities in our community to live, learn, work, define their futures, and fulfill their dreams.
In June of 2008, Houston County began utilizing ABC’s Employer of Record Service. This service allows participants flexibility and choice in determining their direct care supports. The process begins when a participant and/or a family member decides to take an active role in choosing the people that work directly with them. The participant or family member becomes the “managing employer” and assumes the role of human resources. This role allows them to hire, train, supervise, evaluate and terminate the employees working with them. More and more participants and families are choosing this alternative to better achieve individual and personalized services. ABC’s responsibility is to manage and execute the payroll process, complete background checks, provide workers compensation insurance and file required employment taxes.

Also in 2008, “Options To Work,” an already established program in Rochester, expanded to Houston County. This specialized program serves participants in retirement age and those individuals who are medically fragile or choose to participate in non-vocational services. Currently ten participants are active in this program which operates out of Caledonia. Programming consists of a variety of social and recreational activities which encourage community participation and involvement. In the future ABC hopes to offer “Senior” Adult Day Care services to the general public.
Thank You!

2008 Benefactors & Donors

The Benefactors Circle was established in 1994 to honor key leaders in the ABC mission. Donors who give cumulative gifts of $1,000 are recognized. Because of the generosity of our donors we have added 4 new levels of giving. Listed below are our new Benefactors and those who have achieved a new level of giving in 2008.

$100,000 Platinum Level
IBM Corporation

$25,000 Gold Level
Charter Communications
Dorothy Gauthier
Dennis & Rita Semerad

$10,000 Silver Level
Weis Builders

$2,500 Bronze Level (continued)
Dahl Home Builders
Roger & Marie Eidem
Bill & Ruth Fischer
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Home Improvement Professionals
Insty-Prints
Mike & Mary Johnson
George Pehler
Bruce & LuAnn Remme
Sorensen & Sorensen (new)
Sterling State Bank
Wal-Mart
Win-Mark

$2,500 Bronze Level
Adair Electric Company
American Legion Post 595
Bill & Mary Aronin
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$1,000 Blue Level (new)
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Anonymous
Timothy Brandt
J & J Parade Floats
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Metal Bird Media
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Gregory Nordstrom
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2008 Donors

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Steve & Marita Buehler
Buffalo Wild Wings
Mahlon & Marilyn Burbank
Ralph & Marilyn Burg
Barbara Burgess
Shelley Burkhardt
Karin Byers
- Bobby Erickson
- Kaye Eppard
- Kim & Cathy Enerson
- Chuck & Marlys Elliott
- Oren Ellingson
- Chuck & Marlys Elliott
- Kim & Cathy Enerson
- Edge's Supermarkets
- Bobby Erickson
- Larry & Karen Erickson
- Titus & Carol Evans
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- Famous Dave's
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- Marilyn Frost
- Lucille Freuchte
- Steve Fuchs & Therese Stern
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- Joan Gravett
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- Larry Grunden
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- Gunderson Lutheran
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- Kelly Haack
- Ricky Haeflinger
- Helen Hafner
- Sue Hagerty
- James & Patricia Haley
- Ken & Linda Halverson
- Tony & Luan Hammell
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- Gretchen Hill
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- His and Her Hair Affair
- Tan Line
- Holiday Inn South
- Barbara Holter
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- Metro Sales
- Mike Miller
- Minnesota Energy
- Minnesota Star Program
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- Gloria Mitchell
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- Morning Pride Lions Club
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- Mr. Pizza
- Glenda Mueller
- John & Sigrid Mueller
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- Audrey Nelson
- Leona Nelson
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Ability Building Center
1911 14th Street NW
PO Box 6938
Rochester, MN 55903-6938
(507)281-6262 (voice/TTY)

ABC Works
62 North 3rd Street
LaCrescent, MN 55947
(507)895-7161 (voice)

ABC Works
730 North Pine
PO Box 408
Caledonia, MN 55921
(507)725-2057 (voice)

Ability Options
308 Elton Hills Drive NW
Rochester, MN 55901
(507)280-3489

PACTT
310 Elton Hills Drive NW
Rochester, MN 555901
(507) 535-7101

Woodland Industries
521 Old Highway Drive
Caledonia, MN 55921
(507)725-2092

We strive to be as accurate as possible; if you notice an error or omission, or would like to make a contribution, please contact Laurie Kellagher, Development Director at (507) 535-7105.

BOARD OF Directors

Ability Building Center’s success over the years is greatly attributed to the leadership of its board members.

Board: Alice Adamson, Vice President Dr. Tom Bergquist, Roger Dearth, Arne Fockler, President Steve Kann, Phong Luong, Secretary Angela Murphy, Tom Murphy, Treasurer Dick Quinn, Patty Simcox and Judy Tollefsrud.